

Samsung Smart TV

Parental controls & settings guide

Learn how to use Samsung's inbuilt Smart TV parental controls to help manage what content your child can access.

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What do I need?

A Samsung Smart TV

Restrictions you can apply



Apps Access



Browser Access



Inappropriate content



Media streaming

Step by Step instructions

[How to lock apps on Samsung Smart TV](#)

[How to change your PIN](#)

[Accessing controls for Freeview or Freesat users](#)

[How to set parental controls for Freeview or Freesat](#)

[Manage age-appropriate programmes](#)

[How to block channels](#)

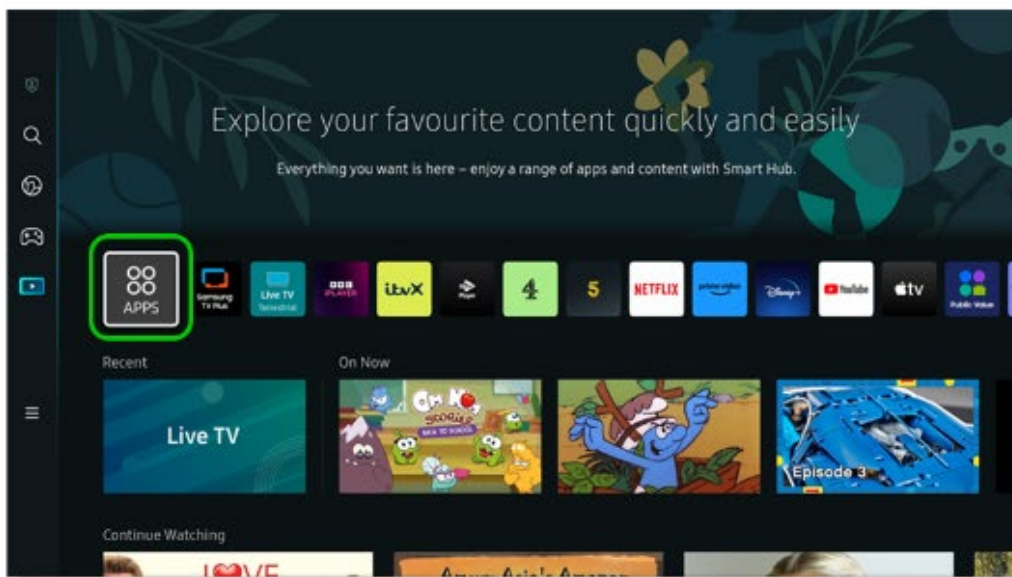
[How to identify adult channels](#)

1. How to lock apps on Samsung Smart TV

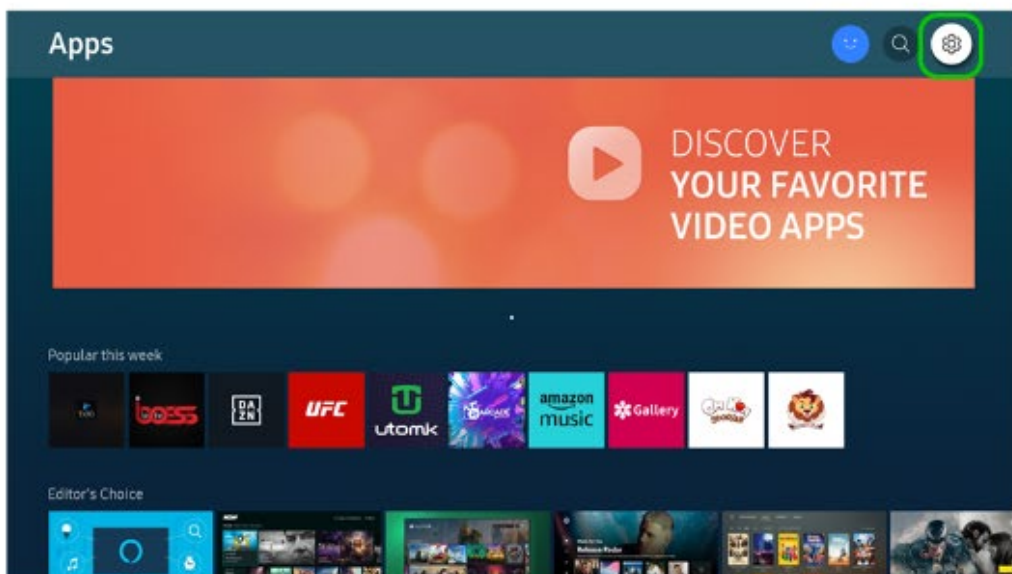
To limit the apps your child can access, Samsung allows you to use locks. Once a lock is set, you must enter your PIN to open it.

To lock apps:

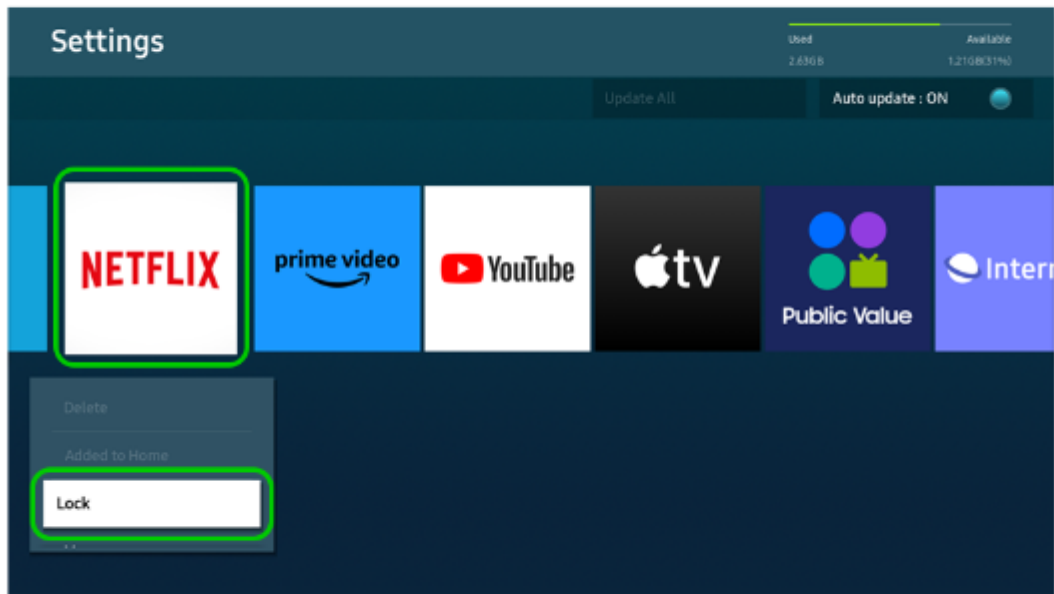
Step 1 – From the Smart TV home menu, select **Apps**.



Step 2 – On the Apps screen, select **Settings**. You can also select Settings from your remote control, Home Menu or with voice control. Alternatively, go to **Parental Settings > Settings**.



Step 3 – Select the app you would like to lock. Then select **Lock** on the menu. When prompted, enter the **PIN** you set during installation.



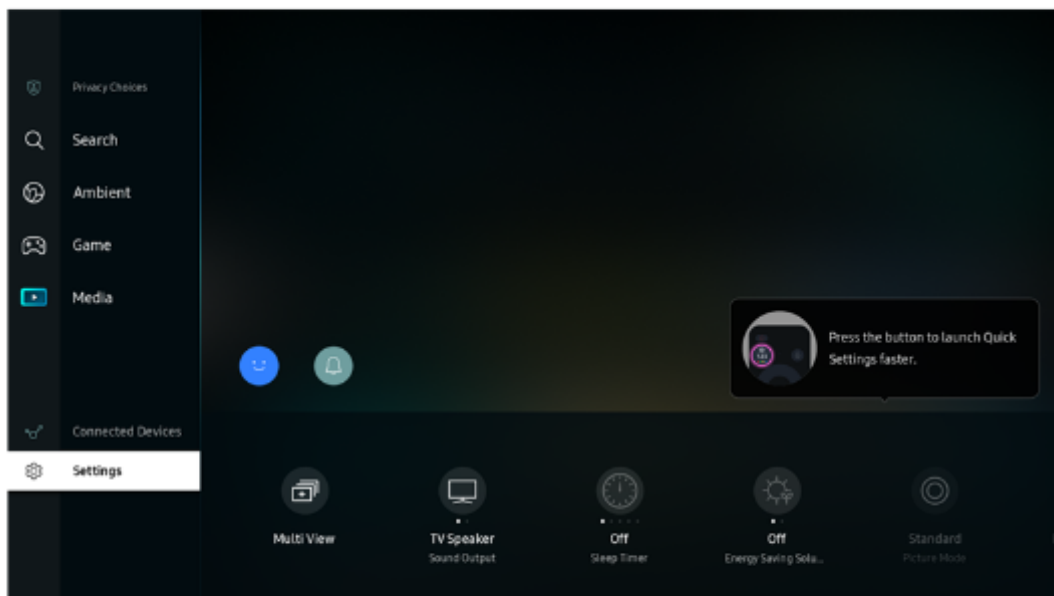
A padlock icon shows the app is now locked.

2. How to change your PIN

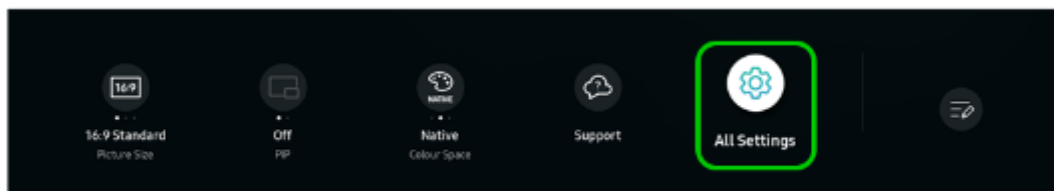
Your Smart TV uses a PIN to set and change parental controls. Choose a number that your child won't guess.

To change your PIN:

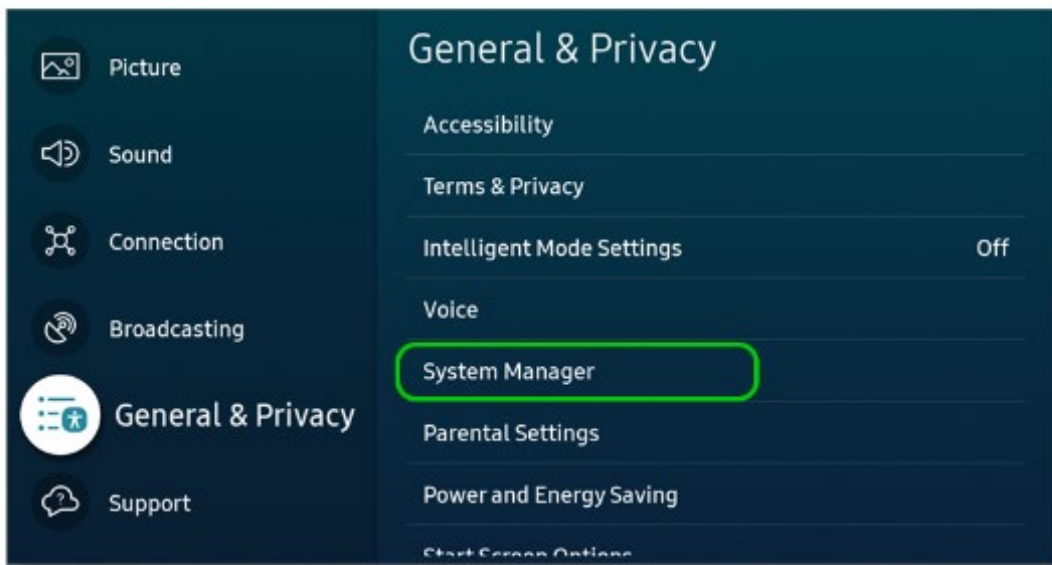
Step 1 – Open the Settings menu either via your remote control, through the Home Menu or with voice control.



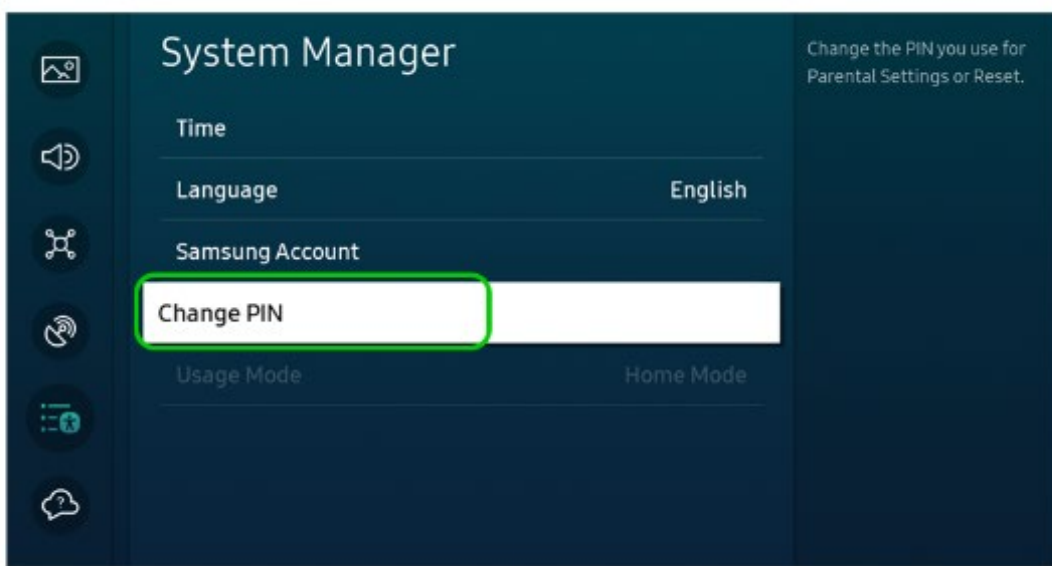
Step 2 – Scroll to the right to find All Settings.



Step 3 – Select **General & Privacy > **System Manager**.**



Step 4 – Click **Change PIN.**

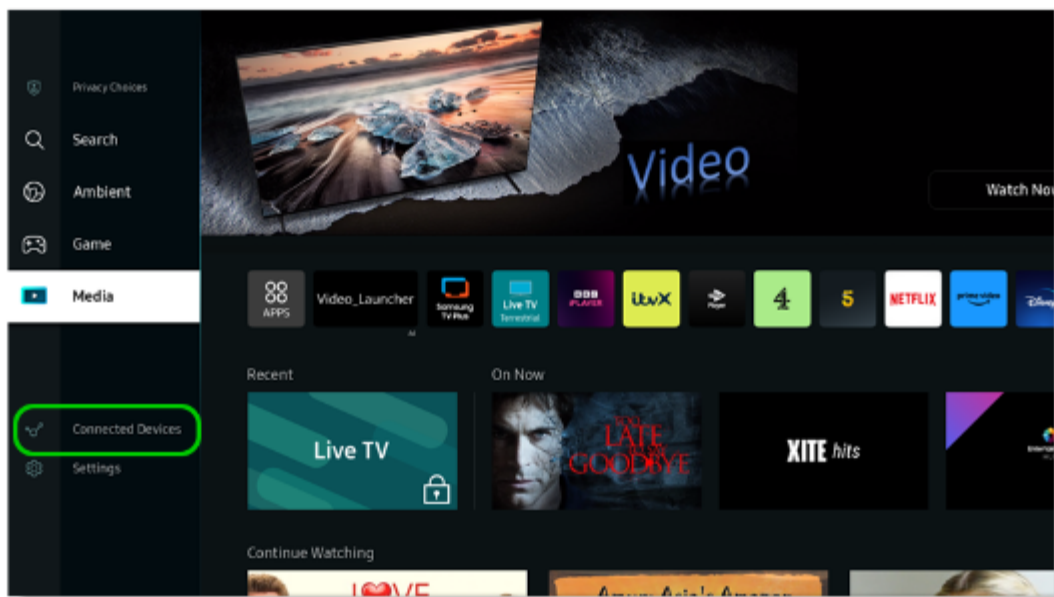


3. Accessing controls for Freeview or Freesat users

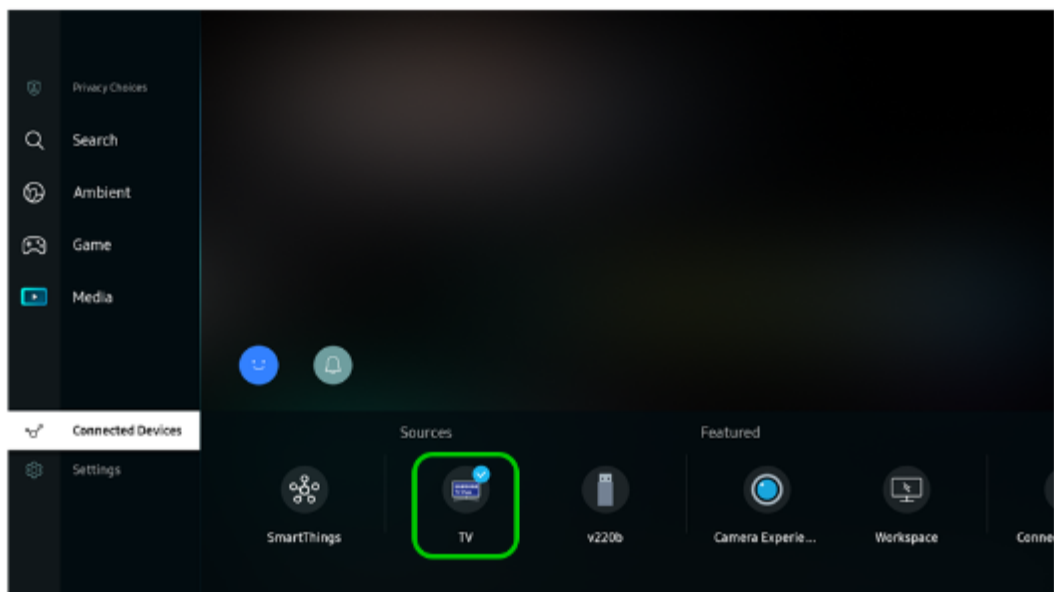
If you have an aerial plugged directly into the TV, you can access controls with the following steps.

To access controls:

Step 1 – Select the **Home Button** on your remote control to open the **Home Menu**.
Navigate left to the **Media Menu > Connected Devices**.



Step 2 – Navigate right to select **TV**.



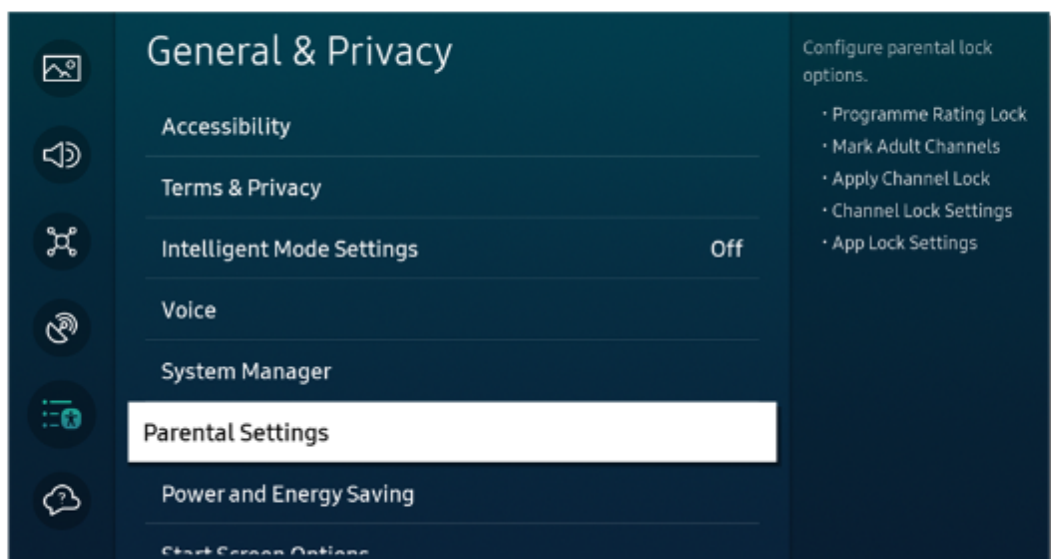
Alternatively, from the Home Menu, scroll right along the bar and select **Live TV**.

4. How to set parental controls for Freeview or Freesat

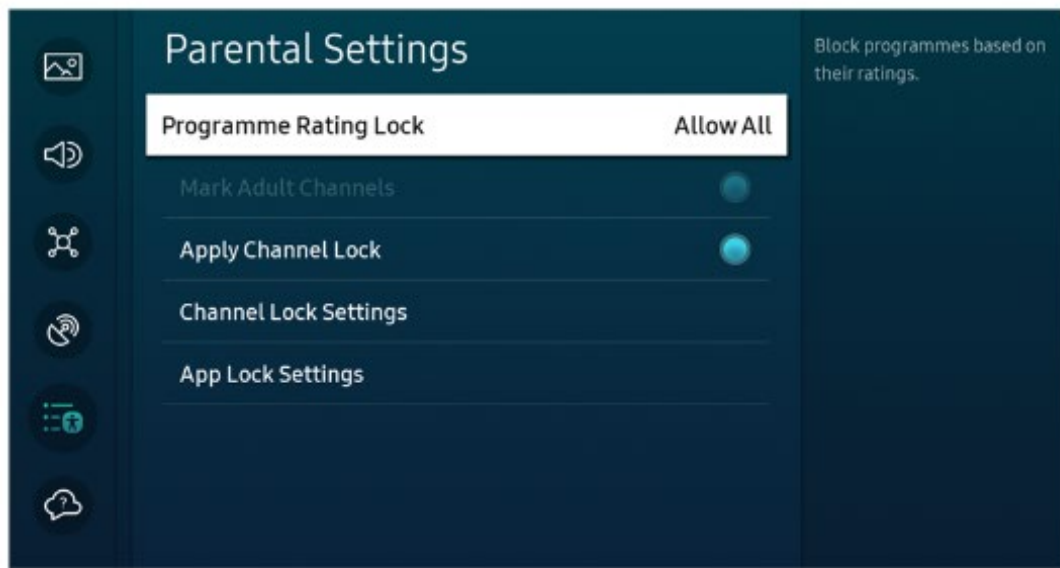
With Freeview or Freesat, you can adjust a range of parental controls to protect your child from inappropriate content.

To set up parental controls:

Step 1 – Select **Settings** on your remote control, with the Home Button or with voice control. Scroll down to **General & Privacy > Parental Settings**.



Step 2 – Choose which parental control option you'd like to set up:



Programme Rating Lock

Mark Adult Channels

Apply Channel Lock

Channel Lock Settings

App Lock Settings

5. Manage age-appropriate programmes

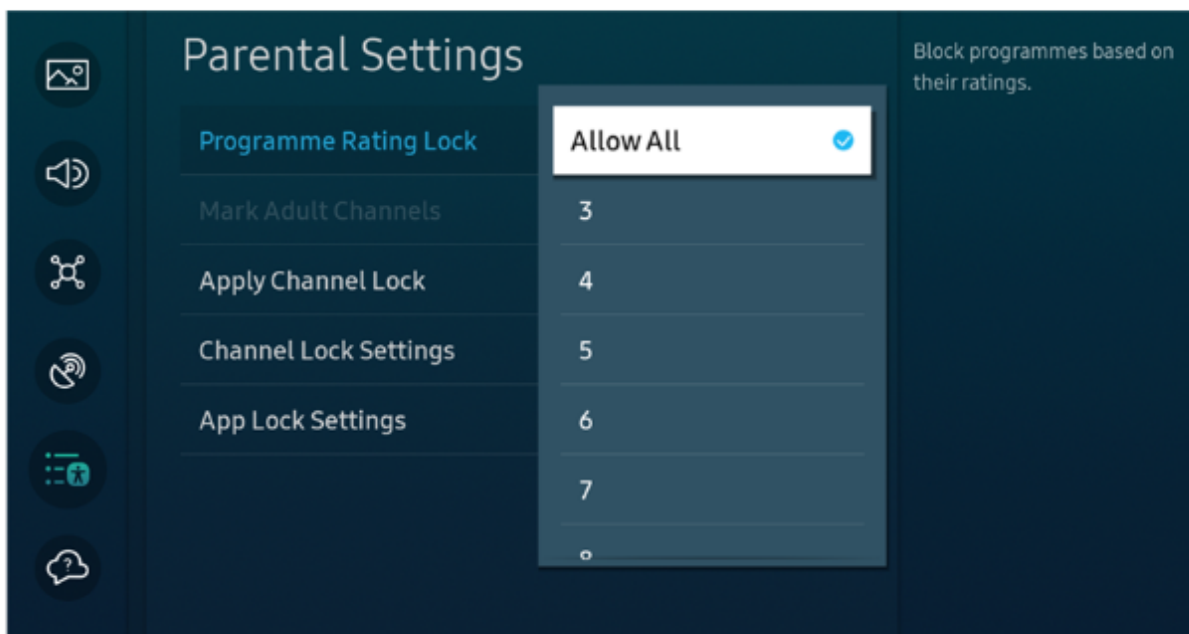
You can manage age-appropriate programmes on Samsung Smart TVs with Programme Rating Lock. It is set to Allow All by default. However, you can edit it to suit your family's needs.

To edit Programme Rating Lock:

Step 1 – From the Parental Settings menu, select Programme Rating Lock and enter your PIN.

Step 2 – Select the appropriate broadcasting rating for your child's age.

Only programmes appropriate for this age and younger will be available. Your service provider is responsible for identifying which content is appropriate according to this.



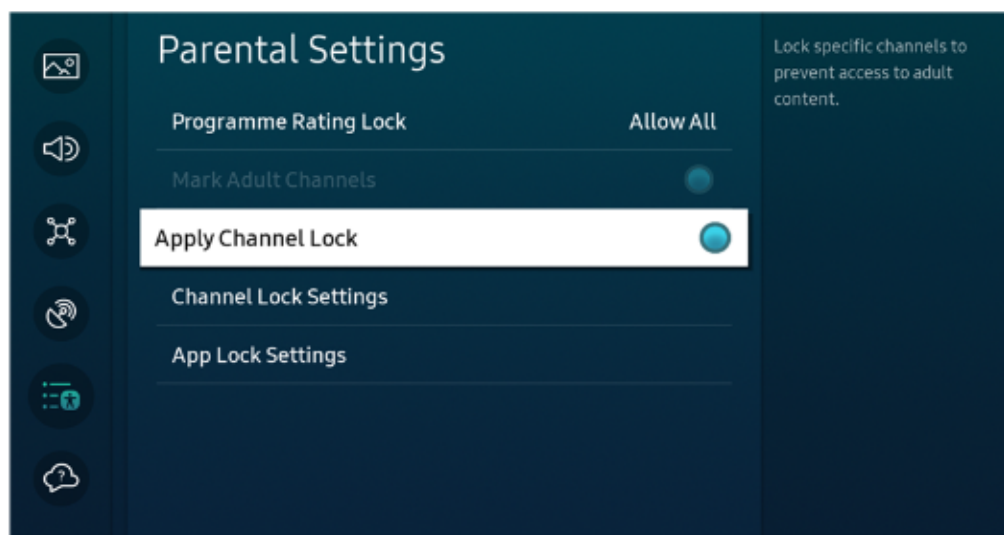
6. How to block channels

With Samsung Smart TV parental controls, you can control which channels your child can access with Apply Channel Lock and Channel Lock Settings. Also, you can add channels to Favourite lists to help children find the right channels easily.

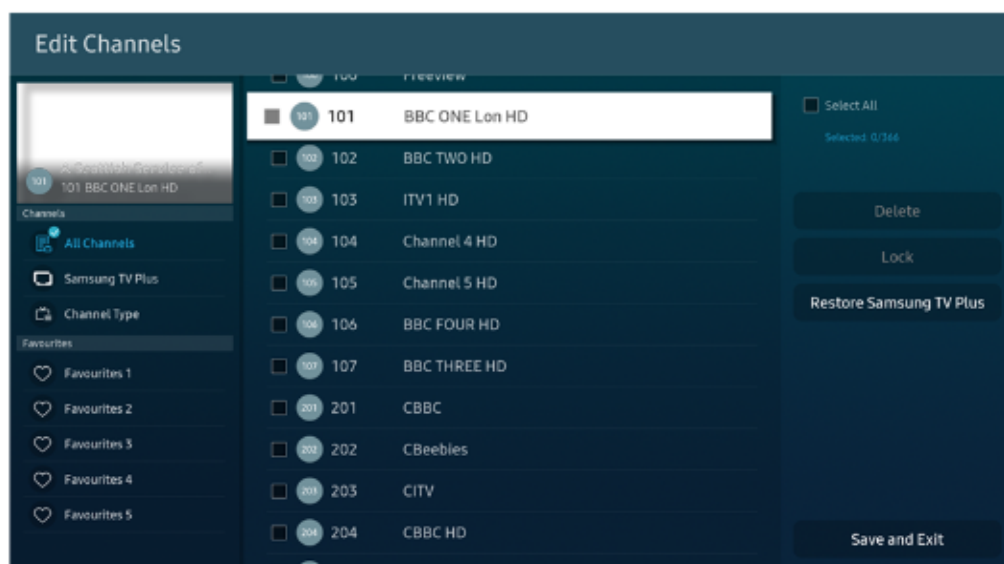
Apply Channel Lock is on automatically and requires a PIN to access any locked channels.

To lock channels:

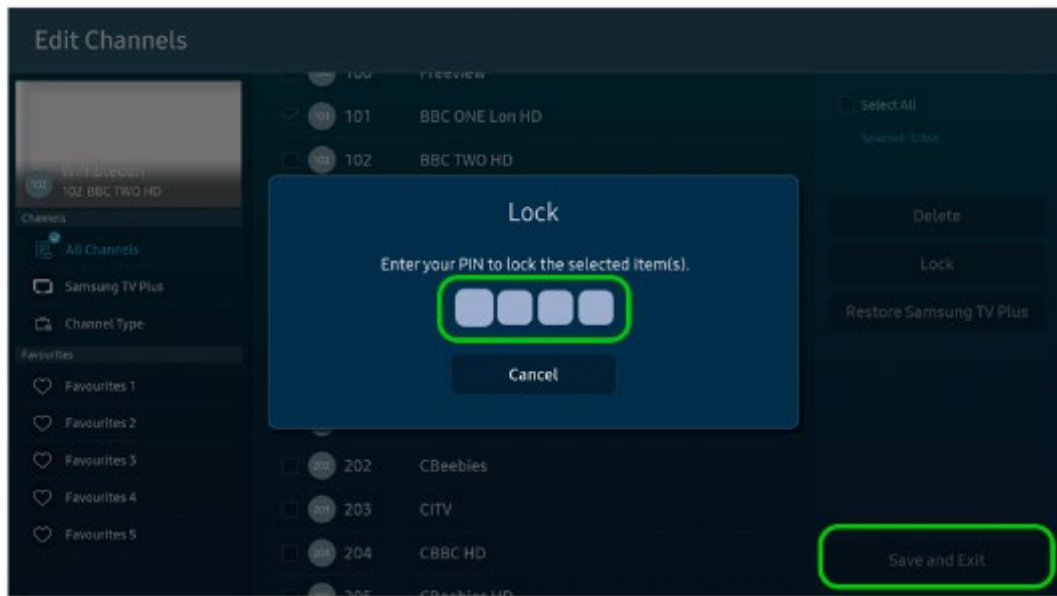
Step 1 – From the **Parental Settings** menu, select **Apply Channel Lock** and enter your **PIN**. This will close the menu and open the channel editor.



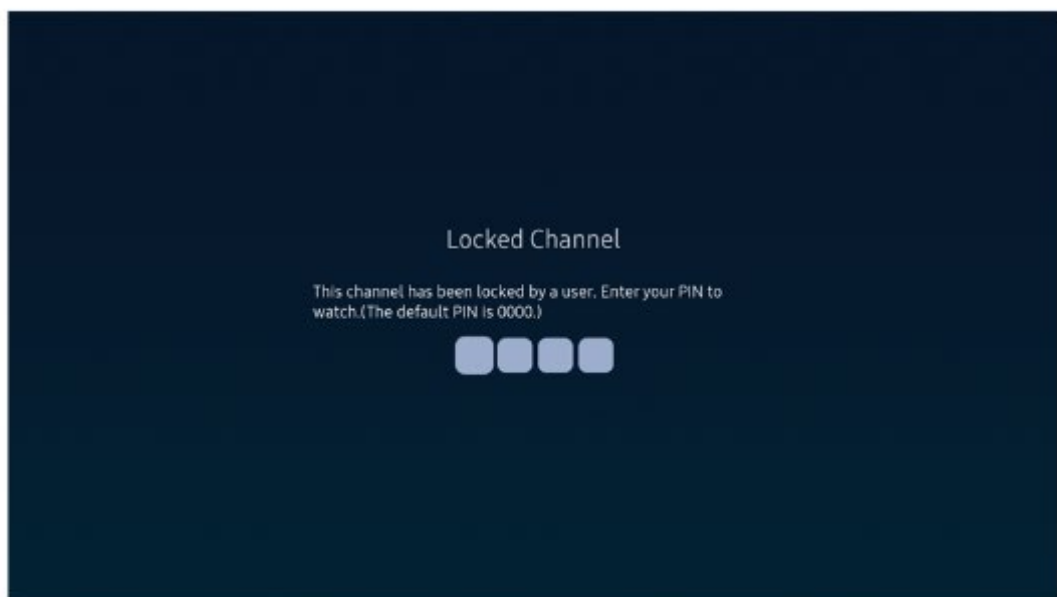
Step 2 – Customise your channel list. You can **lock** or **delete** specific channels or add them to **Favourite** lists.




Step 3 – You must enter your **PIN** to make changes. Select **Save and Exit** when done.



Step 4 – If your child tries to access a blocked channel, they must enter a PIN to continue.



7. How to identify adult channels

On Samsung Smart TVs, Mark Adult Channels is always on so all adult channels are already marked. It cannot be disabled per [UK/Ofcom Broadcasting rule 1.18](#) 

You can delete these channels through Apply Channel Lock.

NOTE: If a supplier doesn't offer Adult Channels, this control will automatically be greyed out.

